



**VIVEKANANDHA COLLEGE OF ARTS AND SCIENCES FOR WOMEN  
(AUTONOMOUS)**

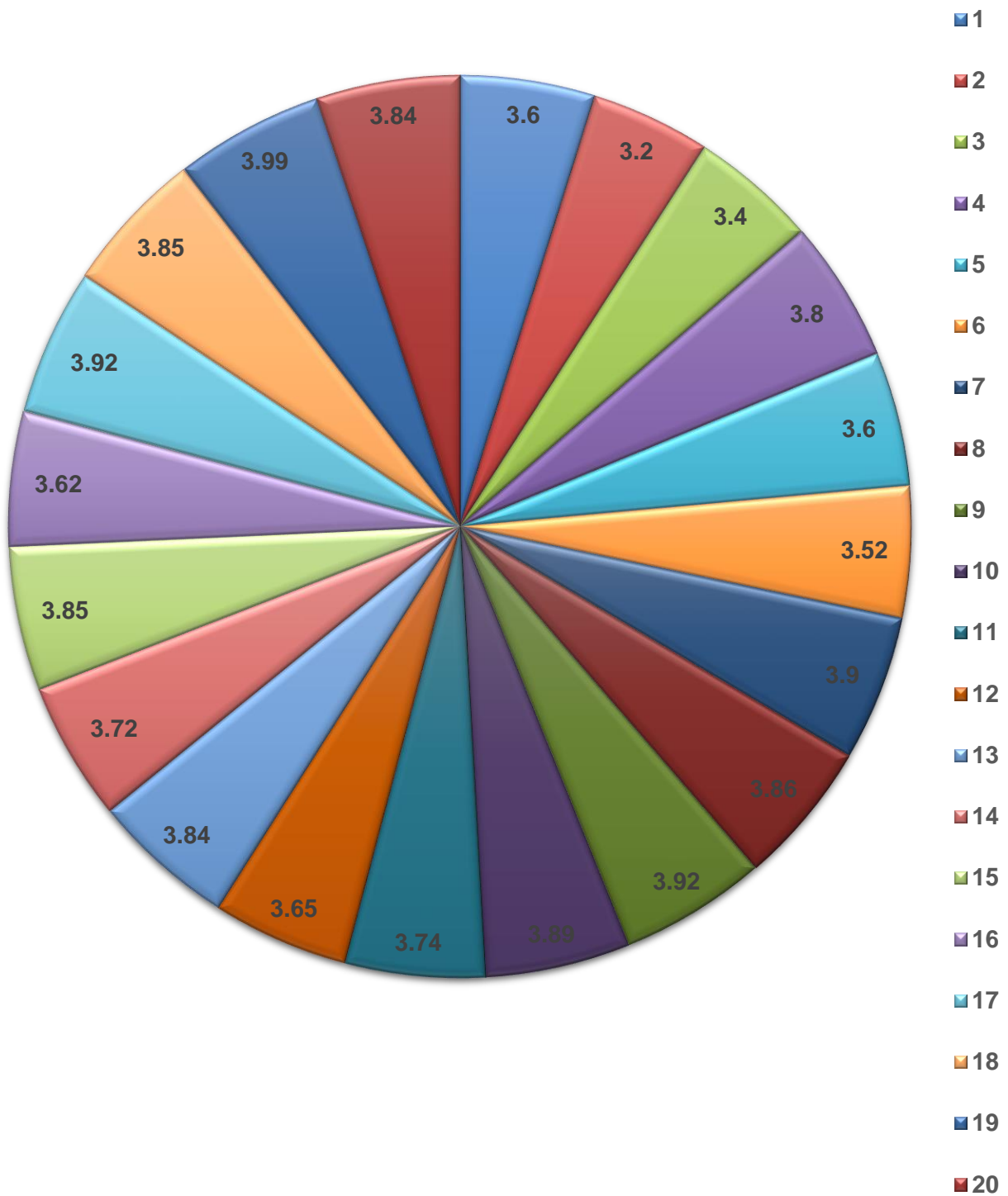
An ISO 9001: 2015 Certified Institution, Affiliated to Periyar University,  
Approved by AICTE and Re-Accredited with 'A+' Grade by NAAC  
Recognized under section 2(f) and 12(B) of UGC Act, 1956  
Elayampalayam – 637 205, Tiruchengode, Namakkal Dt., Tamil Nadu

**STUDENT SATISFACTION SURVEY (SSS) – 2023-2024**

**NUMBER OF RESPONDENTS: 2956**

<b>Attributes</b>	<b>Mean Score</b>
Syllabus Coverage	3.60
Teacher's Preparation	3.20
Teacher's Communication	3.40
Teacher's Approach	3.80
Fairness of Internal Evaluation	3.60
Discussion on Assignment Performance	3.52
Institute Interest in Internship, Student Exchange and Field Visit	3.90
Teaching and Mentoring	3.86
Multiple Learning Opportunities	3.92
Information on Expected Competencies	3.89
Mentors follow-up with Assigned Tasks	3.74
Illustration of Concepts by Teachers	3.65
Strength Identification and Encouragement by Teachers	3.84
Weakness Identification	3.72
Students Engagement in Teaching Learning Process	3.85
Usage of Student Centric Methods	3.62
Extra-Curricular Activities	3.92
Inculcation of soft skills	3.85
Percentage of Teachers using ICT	3.99
Overall Quality of Teaching and Learning	3.84

## 2.7 Students Satisfaction Survey (SSS) 2023-2024



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## STUDENT SATISFACTION SURVEY 2023-2024

### Guidelines for Students

To enhance the quality in higher education, the feedback of the students is necessary. Hence National Assessment and Accreditation Council (NAAC) collects a Survey from the students on Teaching-Learning and Evaluation. The survey helps to update the quality in higher education. A student is accountable to answer the following questions with sincere efforts and thoughts. Her answers are most valuable for updating and her identity is kept confidential.

### Instructions to fill the questionnaire:

- ❖ All the questions should be compulsorily Answered
- ❖ Each question has five responses, choose the most appropriate one
- ❖ The response or improvements; she can also mention weakness of the institute here (Kindly restrict your response to teaching learning process only)

1	<b>How much of the syllabus was covered in the class?</b>
	4) 85 to 100 %      3) 70 to 84 %      2) 55 to 69 %      1) 30 to 54 %      0) Below 30 %
2	How well did the teachers prepare for the classes?
	4) Thoroughly      3) Satisfactorily      2) Poorly      1) Indifferently      0) Won't teach at all
3	How well were the teachers able to communicate?
	4) Always effective      3) Sometimes effective      2) Just satisfactorily      1) Generally ineffective 0) Very poor communication
4	The teacher's approach to teaching can be described as
	4) Excellent      3) Very Good      2) Good      1) Fair      0) Poor

5	Fairness of the internal evaluation process by the teachers
	4) Always fair      3) Usually fair      2) Sometimes unfair      1) Usually unfair      0) Unfair
6	Was your performance in assignments discussed with you?
	4) Everytime      3) Usually      2) Occasionally / Sometimes      1) Rarely      0) Never
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students
	4) Regularly      3) Often      2) Sometimes      1) Rarely      0) Never
8	The teaching and mentoring process in your institution facilities you in cognitive, social and emotional growth
	4) Significantly      3) Very well      2) Moderately      1) Marginally      0) Not at all
9	The institution provides multiple opportunities to learn and grow
	4) Strongly agree      3) Agree      2) Neutral      1) Disagree      0) Strongly disagree
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes
	4) Everytime      3) Usually      2) Occasionally/Sometimes      1) Rarely      0) Never
11	Your mentor does a necessary follow-up with an assigned task to you
	4) Everytime      3) Usually      2) /Sometimes      1) Rarely      0) I don't have mentor
12	The teachers illustrate the concepts through examples and applications
	4) Everytime      3) Usually      2) Sometimes      1) Rarely      0) Never
13	The teachers identify your strength and encourage you with providing right level of challenges
	4) Fully      3) Reasonably      2) Partially      1) Slightly      0) Unable to
14	Teachers are able to identify your weakness and help you to overcome them
	4) Everytime      3) Usually      2) Sometimes      1) Rarely      0) Never
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process
	4) Strongly agree      3) Agree      2) Neutral      1) Disagree      0) Strongly disagree
16	The institute / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience
	4) To a great extent      3) Moderate      2) Somewhat      1) Very little      0) Not at all
17	Teachers encourage you to participate in extracurricular activities
	4) Strongly agree      3) Agree      2) Neutral      1) Disagree      0) Strongly disagree
18	Efforts are made by the institute / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work
	4) To a great extent      3) Moderate      2) Somewhat      1) Very little      0) Not at all

19	What percentage of teachers use ICT tools such as LCD Projector, Multimedia, etc., while teaching
	4) Above 90 %      3) 70 - 89 %      2) 50 - 69 %      1) 30 - 49 %      0) Below 29 %
20	The overall quality of teaching-learning process in your institute is very good
	4) Strongly agree      3) Agree      2) Neutral      1) Disagree      0) Strongly disagree